

Supported Equipment Schedule

The following list outlines the current required supported system specifications for EnterpriseRx®.

These supported system specifications may be updated by McKesson from time to time as may be necessary to maintain the proper operations of EnterpriseRx®.

Any hardware not represented in this document may not function as expected with EnterpriseRx and cannot be supported by McKesson.

End of Life Hardware

McKesson may decide to end support for a device with an email notice provided to customers 3 months before the end-of-life date. Certain situations such as supply shortages may require McKesson to end support without advanced notice.

Certified by: Brad Brown	Updated: 10-11-2024
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Operating Systems	
Processor	1.8GHz or greater CPU
Memory	8GB RAM minimum (client and/or hub) 16GB recommended
Hard Drive Space	200GB or greater available total hard disk space (including Windows OS) (500GB recommended)
Input Devices	Standard Windows® compatible keyboard and mouse
Network Card	100/1000Mbps – Ethernet
Display	1024 x 768 resolution
Ports	The client workstation must have the appropriate number of ports required.
Browser (Data Insights)	(Looker application) Chrome, Edge, Firefox
Antivirus Software	The client is responsible for acquiring and maintaining antivirus software.

Upcoming End of Support Dates For Current	Honeywell MS3780 – December 2024 Honeywell 1900G – December 2024 * Anything listed here has also been communicated via our Customer Advisory End of Support notices.
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Biometric Devices		
HID / Digital Persona / U.are.U	4500	4500
Thermal Printers (USB/Ethernet)		